MULTIMEDIA UNIVERSITY

STUDENT ID NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 1, 2019/2020

BLD3104 – Leadership

(All sections / Groups)

23 OCTOBER 2019
2:30 P.M. – 4:30 P.M.
(2 Hours)

INSTRUCTIONS TO STUDENTS

1. This question paper consists of **TWO (2)** pages with **FIVE (5)** questions only.
2. Attempt **ALL** questions. All questions carry equal marks and the distribution of the marks for each question is given.
3. Please write all your answers in the Answer Booklet provided.

ANSWER ALL QUESTIONS

QUESTION 1

a) Explain the differences between old paradigm and new paradigm leader.

(10 marks)

b) Advisory role is one of the types of leadership roles. Discuss the **FIVE (5)** focus of advisory role.

(10 marks)

(Total: 20 marks)

QUESTION 2

a) Explain how the followers can be motivated by using "increase rewards" based on the path-goal model.

(6 marks)

b) Discuss **TWO (2)** types of awareness based on Emotional and Social Intelligence Leadership Competency Model developed by Daniel Goleman and Richard Boyatzis.

(14 marks)

(Total: 20 marks)

QUESTION 3

a) Discuss the **THREE (3)** levels of Kohlberg's stages of personal moral development.

(9 marks)

b) What is cultural intelligence? Explain the **THREE (3)** components of cultural intelligence.

(11 marks)

(Total: 20 marks)

Continued .....

QUESTION 4

a) Explain the differences between alienated followers and conformist. Explain why such followers exist in an organisation.

(10 marks)

b) What are the **THREE (3)** possible responses to the use of power? Categorise the responses according to the results of using hard power and soft power.

(10 marks)

(Total: 20 marks)

QUESTION 5

a) In order to survive and thrive, leaders must have a sense of change in leading organisations. Explain **FOUR (4)** forces that drive the need for change for an organisation.

(12 marks)

b) Discuss the **FOUR (4)** stages (discovery, dream, design and destiny) of appreciative inquiry.

(8 marks)

(Total: 20 marks)

End of Page